

Greg Lehey
PO Box 460
Echunga SA 5153
Australia
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Telecommunications Industry Ombudsman
Fax +61-1800-630614

Your reference 04/111162-1 - Ingram

Dear Andrea,

As discussed on the phone, please find attached the letter I have just received from AAPT. Both pages were on the same sheet of paper.

I have contacted Axess and informed Monique of the progress of the TIO complaint. She asked me to fax a copy of the last response from AAPT (date 26 May 2005), and promises on receipt of this to send me a letter confirming that the debt has been annulled. I would suggest that you don't do anything until I ask you, which would happen if Monique doesn't send the confirmatory letter.

Regards

Greg Lehey